
STATLER CENTER

The National Statler Center for Careers in Hospitality Service

**Volume 3 Number 5
E-Newsletter August 2008**

The National Statler Center for Careers in Hospitality Service prepares people with physical disabilities and/or visual impairments for exciting careers in the hotel, travel, and customer service business. Since 1999, more than 265 people have graduated the program and more than 84% of our graduates have found employment.

The Statler Center presents at the Blinded Veteran's Association Conference

Renee Diflavio and Jeffrey Hirschfelt present at the Blinded Veteran's Association in Phoenix Arizona.

It was a dry heat, only 104 in the shade while we attended a couple of day of the weeklong conference. The conference included the latest technologies that enable formerly sighted veterans to 'see their environment' through a device attached to their tongue. With the use of this device the user could see a ball being rolled to them, shapes and sizes of buildings and even doorways that enabled a former cane user to walk unassisted through doors. The Statler is in the process of opening classes in Hospitality for Veterans including those who served in Afghanistan and Iraq conflicts.



2008-09 CALENDAR

- Ongoing** **Accepting applications for Statler Center, STEP and OIBT classes rolling enrollment**
- September 3, 2008** **Statler Buffalo class begins**
- September 10, 2008** **Statler with the Lighthouse of Central Florida class begins**
- September 29, 2008** **Statler Training and Employment Training (STEP) Begins**
- November 13, 2008** **Statler and STEP Graduation**
- November 20, 2008** **Statler with the Lighthouse of Central Florida Graduation**
- January 07, 2009** **Statler Buffalo class begins**
- Early 2009** **Statler with the Lighthouse of Central Florida class begins**

The National Statler Center for Careers in Hospitality Service is located at 1160 Main Street in Buffalo, New York. You can contact our Admissions Department at 716.888.4641. You can apply on line at www.StatlerCenter.org or dpotocki@StatlerCenter.org

Statler Buffalo

The 28th Statler center class will be held in Buffalo September 3, 2008. We currently have 13 students coming to Buffalo for our 10-week program. Some students are coming from Texas, Connecticut, Alabama, Vermont, North Carolina, and Arkansas.

Statler Orlando

The following week we will host 15 students from the Greater Orlando area. We are really excited to open our second extension.

STEP

The second Statler Training and Employment Program class in Telephone Banking Call Center ended this month, and it was very successful! The next class is scheduled for September 29th. If you are interested in working with Statler as a corporate partner in training, or are interested in attending the 7-week course, please contact Mary Ellen at 716-888-4637 or mmest@statlercenter.org

Reminder: NEW PHONE NUMBERS AND TELEPHONE CHANGES AT STATLER AND OLMSTED CENTER

Please note our new direct dial numbers (Our 'old' three digit extensions will not work but our main line is fully operational)

Renee Diflavio Rehabilitation Services	Senior Vice President of Employment & 716-888-4627
Jeffrey Hirschfelt Business & Technology	Director Statler Center and Olmsted Institute of 716-888-4631
Mary Ellen Mest Initiatives	Project Manager of New 716-888-4637
Chaunci Hinton	Career Services Counselor 716-888-4629
Linda Marotta- Moore Trainer	Technical Computer 716-888-4635
Joe Walters	Technology Specialist 716-888-4643
Dave Potocki	Career Services Advisor 716-888-4641
George Lama	Manager, Information & Assistive Technology 716-888-4633
Jennifer Beard Coordinator	Program 716-888-4625

Steve Zambito
Manager
4645
Dan O'Brien
Consultant
888-4639

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716-888-

716-



**Please visit our web site at www.OlmstedInstitute.org. We can assist in all levels of computer training from beginner, intermediate to advanced classes. Please call to find out if your organization qualifies for a free computer class.
Jeff 716-888-4631**

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