The National Statler Center for Careers in Hospitality Service
Volume 3 Number 5
E-Newsletter August 2008

The National Statler Center for Careers in Hospitality Service prepares people with physical disabilities and/or visual impairments for exciting careers in the hotel, travel, and customer service business. Since 1999, more than 265 people have graduated the program and more than 84% of our graduates have found employment.

The Statler Center presents at the Blinded Veteran’s Association Conference
Renee Diflavio and Jeffrey Hirschfelt present at the Blinded Veteran’s Association in Phoenix Arizona.
It was a dry heat, only 104 in the shade while we attended a couple of day of the weeklong conference. The conference included the latest technologies that enable formerly sighted veterans to ‘see their environment’ through a device attached to their tongue. With the use of this device the user could see a ball being rolled to them, shapes and sizes of buildings and even doorways that enabled a former cane user to walk unassisted through doors. The Statler is in the process of opening classes in Hospitality for Veterans including those who served in Afghanistan and Iraq conflicts.
2008-09 CALENDAR
Ongoing Accepting applications for Statler Center, STEP and OIBT classes rolling enrollment
September 3, 2008 Statler Buffalo class begins
September 10, 2008 Statler with the Lighthouse of Central Florida class begins
September 29, 2008 Statler Training and Employment Training (STEP) Begins
November 13, 2008 Statler and STEP Graduation
November 20, 2008 Statler with the Lighthouse of Central Florida Graduation
January 07, 2009 Statler Buffalo class begins
Early 2009 Statler with the Lighthouse of Central Florida class begins

The National Statler Center for Careers in Hospitality Service is located at 1160 Main Street in Buffalo, New York. You can contact our Admissions Department at 716.888.4641. You can apply online at www.StatlerCenter.org or dpotocki@StatlerCenter.org
Statler Buffalo
The 28th Statler center class will be held in Buffalo September 3, 2008. We currently have 13 students coming to Buffalo for our 10-week program. Some students are coming from Texas, Connecticut, Alabama, Vermont, North Carolina, and Arkansas.

Statler Orlando
The following week we will host 15 students from the Greater Orlando area. We are really excited to open our second extension.

STEP
The second Statler Training and Employment Program class in Telephone Banking Call Center ended this month, and it was very successful! The next class is scheduled for September 29th. If you are interested in working with Statler as a corporate partner in training, or are interested in attending the 7-week course, please contact Mary Ellen at 716-888-4637 or mmest@statlercenter.org

Reminder: NEW PHONE NUMBERS AND TELEPHONE CHANGES AT STATLER AND OLMSTED CENTER
Please note our new direct dial numbers (Our ‘old’ three digit extensions will not work but our main line is fully operational)

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<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Renee Diflavio</td>
<td>Senior Vice President of Employment &amp; Rehabilitation Services</td>
<td>716-888-4627</td>
</tr>
<tr>
<td>Jeffrey Hirschfelt</td>
<td>Director Statler Center and Olmsted Institute of Business &amp; Technology</td>
<td>716-888-4631</td>
</tr>
<tr>
<td>Mary Ellen Mest</td>
<td>Project Manager of New Initiatives</td>
<td>716-888-4637</td>
</tr>
<tr>
<td>Chaunci Hinton</td>
<td>Career Services Counselor</td>
<td>716-888-4629</td>
</tr>
<tr>
<td>Linda Marotta- Moore</td>
<td>Technical Computer Trainer</td>
<td>716-888-4635</td>
</tr>
<tr>
<td>Joe Walters</td>
<td>Technology Specialist</td>
<td>716-888-4643</td>
</tr>
<tr>
<td>Dave Potocki</td>
<td>Career Services Advisor</td>
<td>716-888-4641</td>
</tr>
<tr>
<td>George Lama</td>
<td>Manager, Information &amp; Assistive Technology</td>
<td>716-888-4633</td>
</tr>
<tr>
<td>Jennifer Beard</td>
<td>Program</td>
<td>716-888-4625</td>
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Please visit our web site at www.OlmstedInstitute.org. We can assist in all levels of computer training from beginner, intermediate to advanced classes. Please call to find out if your organization qualifies for a free computer class.

Jeff 716-888-4631

To opt out of the newsletter click this link newsletter@statlercenter.org

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